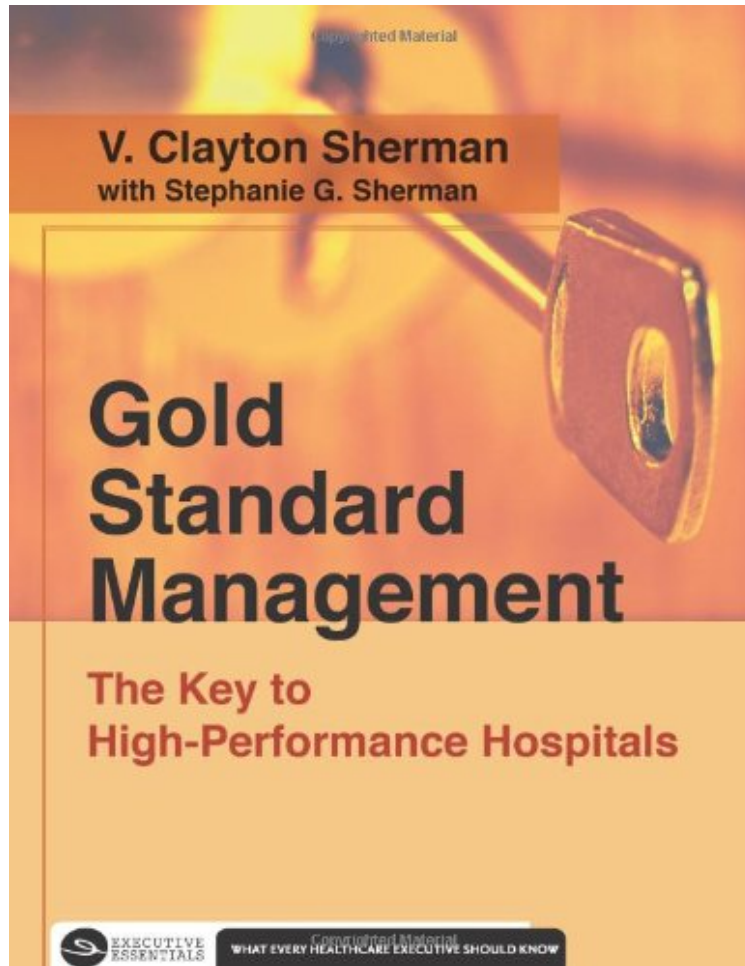


Gold Standard Management: The Key to High-Performance Hospitals (Executive Essentials)

V. Clayton Sherman with Stephanie G. Sherman
ePub | *DOC | audiobook | ebooks | Download PDF



DOWNLOAD



READ ONLINE

#1543181 in Books 2007-10-08 Original language: English PDF # 1 .30 x 8.40 x 10.701, .48 #File Name: 156793286X80 pages | File size: 58.Mb

V. Clayton Sherman with Stephanie G. Sherman : Gold Standard Management: The Key to High-Performance Hospitals (Executive Essentials) before purchasing it in order to gauge whether or not it would be worth my time, and all praised Gold Standard Management: The Key to High-Performance Hospitals (Executive Essentials):

Your management team is the backbone of your hospital. Achieving operational excellence is impossible if even a few leaders are ineffective. Raise the performance of the entire management team with Gold Standard Management (GSM.) The GSM model will help you eliminate poor managerial performance by establishing organization-wide standards for all leaders. Worried that standardizing management practices will diminish creativity? In fact, it has the opposite effect. Standardization eliminates confusion and reduces conflict. It frees leaders to focus on operational

excellence and create innovative solutions to problems. Eliminate mediocre management in your organization This book describes key habits and management techniques used by successful healthcare leaders. Build from these best practices to identify the management behaviors that will work best in your organization. Learn how to use the GSM model to not only develop standardized management objectives, but implement them at your organization. The book includes strategies for managing change and for holding leaders accountable for poor performance. Use GSM to clear the way for hard-working but results-poor leaders to make significant improvements in operations, profitability, and customer satisfaction.

Implementing the Gold Standard Management (GSM) model outlined in this book has helped our organization achieve high performance. Since implementing the approach, we have achieved the lowest turnover in the state, earned the designation as a multi-year magnet hospital, received the Press Ganey Summit Award for patient satisfaction ratings, and earned the highest profits ever in the organization s history in 2006 after starting in 1988 with just 3 weeks of cash. The GSM approach really works! --James O. Dague, FACHE, President and CEO, Goshen Health System
If your objective is to be the best, then keep this book at your fingertips. In Gold Standard Management Dr. Sherman shares proven tactics for creating a high-performance hospital. Once you turn on the light, there is no going back! --Quint Studer, CEO, Studer Group
At a time when the health care field is crying for transformational change, this book challenges today s hospital leaders to raise their standards of managerial performance. In a unique and engaging manner, it outlines essential and proven tools that inspire effective leadership. Gold Standard Management provides a clear path to excellence. --Craig W. Jones, FACHE, President, Oklahoma Hospital Association
About the Author
V. Clayton Sherman, EdD, is chairman of Management House Inc., and a proponent of revolutionary management change approaches. He has worked with more than 1,000 hospitals and Fortune 500 companies. His advocacy of benchmark management practices led to his induction as the charter member of the Studer Group s Healthcare Management Hall of Fame. Stephanie G. Sherman is executive vice president of Management House, Inc. Ms. Sherman previously served as vice president of human resources at Mount Carmel Health System and global director of human resources for Rubbermaid. She is the author of five books.