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Haimann's Healthcare Management

Rose T. Dunn

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Rose T. Dunn : Haimann's Healthcare Management before purchasing it in order to gauge whether or not it would be worth my time, and all praised Haimann's Healthcare Management:

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An effective healthcare supervisor must be many things to many people—a good boss, a strong team leader, a great communicator, an informed liaison, and a competent coordinator—while navigating the complex healthcare environment. This book helps managers understand and cope with the multiple demands of supervising healthcare professionals. It covers everything from planning and coordinating to communicating and delegating to reporting and budgeting. Concepts are illustrated with examples of common situations. This practical manual also includes many useful charts, checklists, and tips that will help supervisors manage their varied responsibilities. This edition has been revised to include additional material and contemporary management theory. This new edition includes: New material on performance improvement concepts including the Six Sigma method and a discussion on benchmarking and dashboards Contemporary theories on authority and span of control A heavier emphasis on ethical issues Coverage of the cybernetics, chaos, and entrepreneurial theories of management Additional budget scenarios Techniques for managing and communicating about change

About the Author Rose Dunn, FACHE, is chief operating officer of First Class Solutions, Inc., a healthcare consulting firm based in St. Louis, Missouri. During her 30-year career, Rose has had more than 200 articles published; has spoken on a variety of healthcare subjects; and has authored books on legal aspects, finance, and management. She has served as a faculty member at the University of Minnesota's Healthcare Administration Program, teaching finance; at St. Louis University's School of Business, teaching management; and at Stephens College's Health Information Management Program, teaching legal and ethics topics, management, and finance. Rose welcomes comments or suggestions for this text.