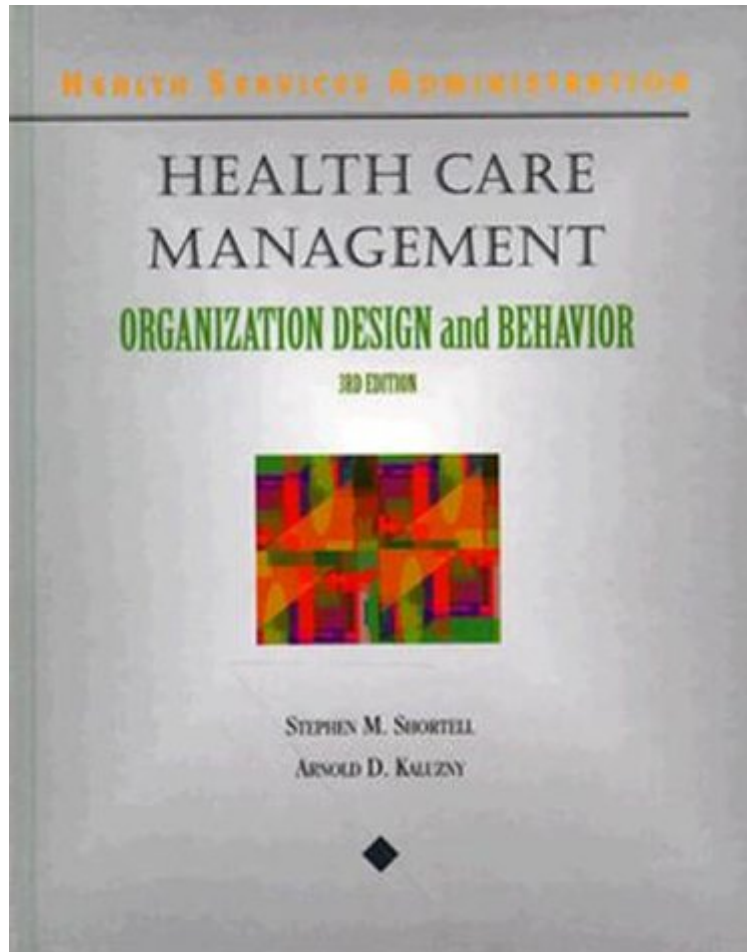


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Health Care Management : A Text in Organizational Theory and Behavior (Delmar Series in Health Services Administration)

Stephen M. Shortell, Arnold D. Kaluzny

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This book is intended for those interested in a systematic understanding of organizational principles, practices, and insights pertinent to the management of health services organizations. While based in state of the art organizational theory and research, emphasis is on application. With a focus on effective management and leadership, the content of

this book admirably reflects a balanced concern for organization theory and behavior as well as the improvement of management practices. Ideal for health services executives interested in ready access to the latest developments in organizational and managerial thinking, as well as other health professionals who will assume managerial responsibilities.

About the Author Stephen M. Shortell, Ph.D. is an A. C. Buehler Distinguished Professor of Health Services Management. He is Professor of Organization Behavior at J.L. Kellogg Graduate School of Management and Professor of Sociology. Stephen Shortell is also a member of the Institute of Health Services Research and Policy Studies at Northwestern University Evanston, Illinois. Arnold K. Kaluzney, Ph.D. is a Professor in the Department of Health Policy and Administration in the School of Public Health. He is a Senior Research Fellow, Cecil G. Sheps Center for Health Services Research at the University of North Carolina Chapel Hill, North Carolina.