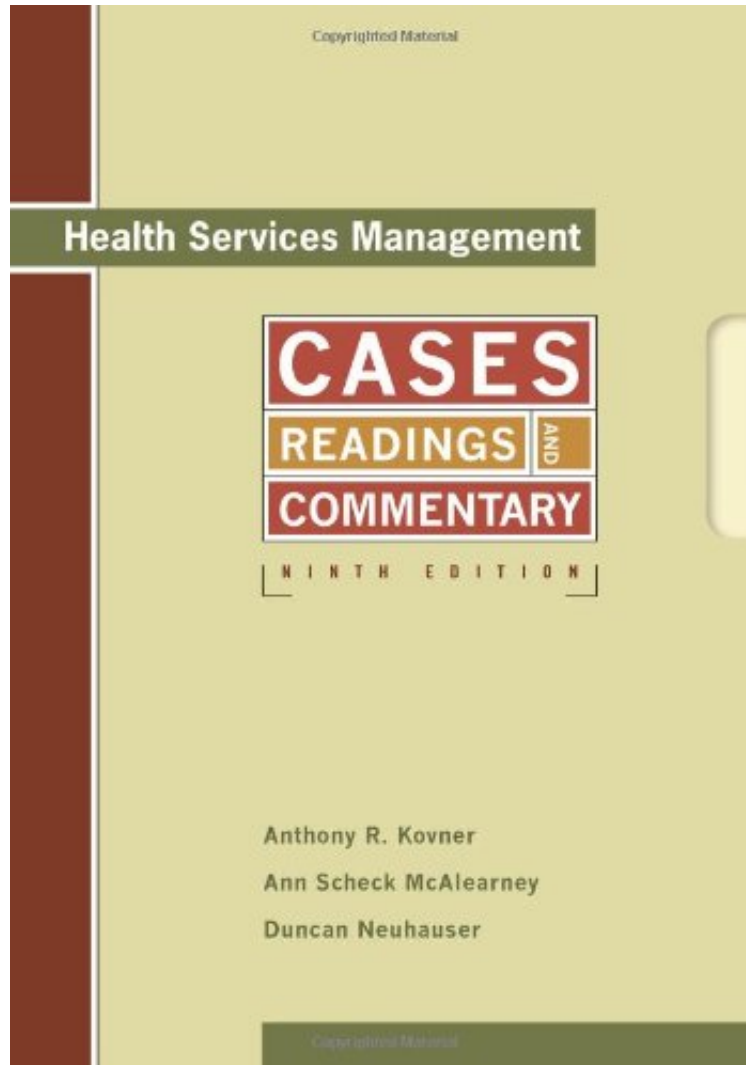


Health Services Management: Readings, Cases, and Commentary, 9th Edition

Anthony R. Kovner, PhD, Ann S. McAlearney, ScD, Duncan Neuhauser
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About the AuthorAnthony R. Kovner, PhD, is a professor at The Wagner School of Public Service at New York University, and is director of the Master of Science in Management concentration for Nurse Leaders. Dr. Kovner has been a senior manager in two hospitals, a nursing home, a group practice, and a neighborhood health center, as well as a senior health care consultant for a large industrial union. He has written 11 books and 91 peer-reviewed articles. Ann S. Scheck McAlearney, ScD, is an Assistant Professor on the Ohio State University faculty in Health Services Management and Policy. She holds Bachelor's degrees in Biological Sciences and English from Stanford University, a Master's degree in Biological Sciences from Stanford University and a Doctorate in Health Policy and Management from Harvard University. Professor McAlearney teaches courses in Health Services Organizational Management, Strategic Management and Program Development, and Leadership in Health Care. Duncan Neuhauser, PhD, is professor of epidemiology and biostatistics at Case Western Reserve University and holds secondary professorships in medicine, family medicine, and organizational behavior.