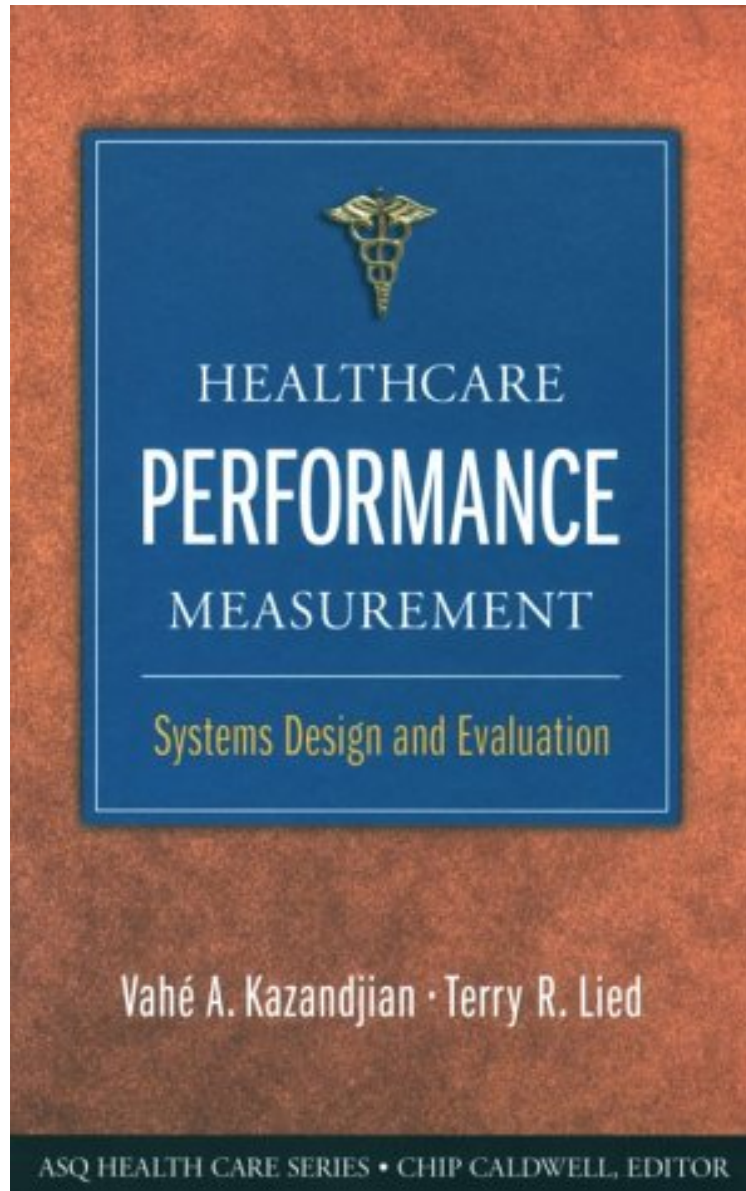



Healthcare Performance Measurement: Systems Designs and Evaluation

Vahe A. Kazandjian, Terry R. Lied
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Performance Measurement: Systems Designs and Evaluation:

This breakthrough book addresses the urgent need for a systematic review and understanding of the science and art of performance measurement systems. Given the mandatory requirements for accreditation, all health care providing organizations will have to demonstrate value through scientific, quantitative methods of measurement. No other book offers the much-needed "how-to" guidance found in this reference. *Healthcare and Performance Measurement* describes how to design and evaluate a performance measurement system from top to bottom. The book includes a large section on stories from the field coupled with the authors' extensive personal experience in developing and evaluating performance measures. It also contains essential statistical and methodological information that is needed to design and evaluate performance measurement systems. Written by well-recognized experts and authors in the health care field, the book provides step-by-step instruction on the design and evaluation of performance measurement systems. In understanding how a performance assessment project works, this book discusses the two most important disciplines for designing and evaluating performance systems: epidemiology and psychometrics. Each of these disciplines is discussed in length so the reader will understand why a systematic approach to assessment and evaluation of performance systems is necessary.