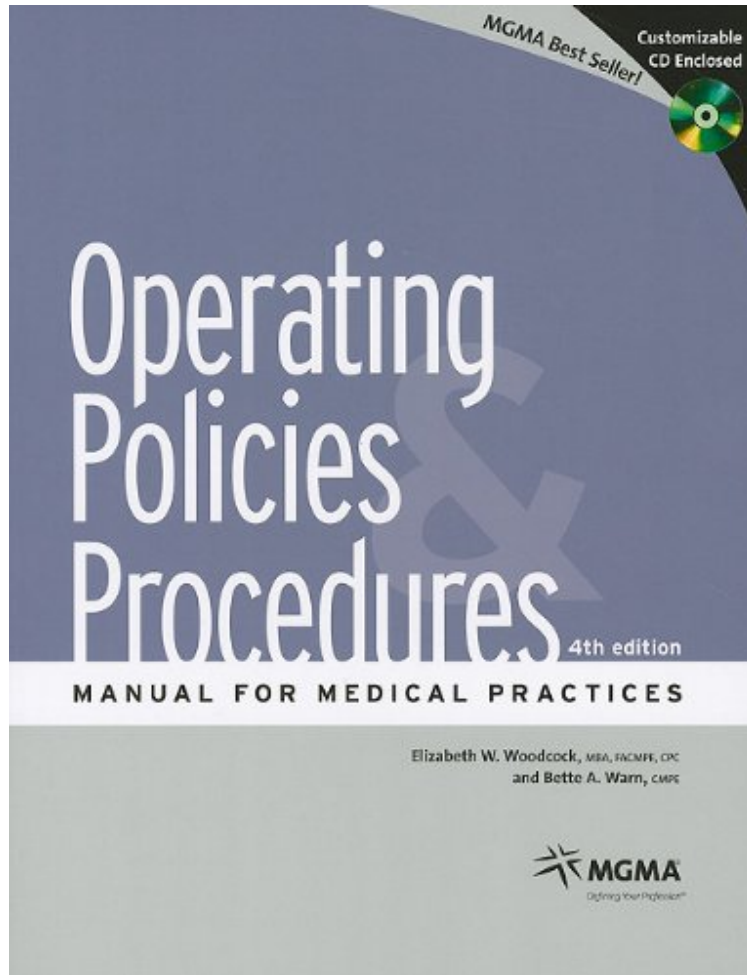


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# Operating Policies Procedures Manual for Medical Practices, 4th Ed.

*Elizabeth W. Woodcock, Bette Warn*  
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