

Q Solutions: Essential Resources for the Healthcare Quality Professional

Luc R. Pelletier and Christy Beaudin

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Q Solutions: Essential Resources for the Healthcare Quality Professional, serves as the resource for healthcare quality professionals, including those seeking certification as a Certified Professional in Healthcare Quality (CPHQ). The second edition includes a fifth module on healthcare safety culture to correspond with the addition of patient safety to the CPHQ certification exam. Modules 1-4 have also been updated to reflect recent changes in national healthcare safety initiatives.

About the Author Luc R. Pelletier, MSN PMHCNS-BC CPHQ FNAHQ FAAN, and Christy Beaudin, PhD LCSW CPHQ FNAHQ, are well recognized and respected in the healthcare quality field. Mr. Pelletier is a clinical nurse specialist at Sharp Mesa Vista Hospital, a core adjunct faculty member at National University and a healthcare consultant in San Diego, CA, and Ms. Beaudin is vice president and chief quality officer at Childrens Hospital Los Angeles.