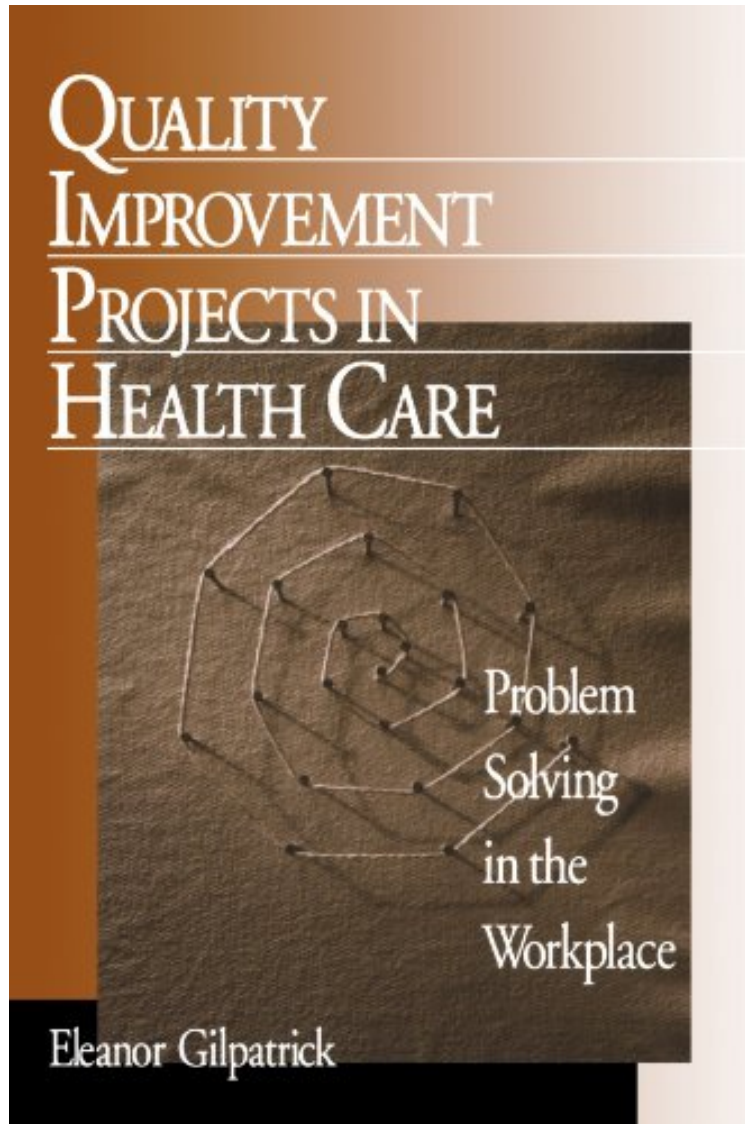


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Quality Improvement Projects in Health Care: Problem Solving in the Workplace

Eleanor Gilpatrick

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This book provides a review of basic terminology and offers guidelines to the untrained researcher for carrying out `nuts-and-bolts quality improvement research. Fourteen case studies involving actual health care situations help to demonstrate how such a research project can be implemented.