

(Read free ebook) Quality Management In Health Care: Principles And Methods

# Quality Management In Health Care: Principles And Methods

*Donald Lighter, Douglas C. Fair*

*DOC | \*audiobook | ebooks | Download PDF | ePub*



[Download](#)

[Read Online](#)

#635334 in Books Jones Bartlett Learning 2004-03-09Original language:EnglishPDF # 1 10.06 x 1.18 x 7.15l, 2.25 #File Name: 0763732184589 pages | File size: 58.Mb

**Donald Lighter, Douglas C. Fair : Quality Management In Health Care: Principles And Methods** before purchasing it in order to gage whether or not it would be worth my time, and all praised Quality Management In Health Care: Principles And Methods:

0 of 0 people found the following review helpful. One StarBy Customernot what was expected0 of 0 people found the following review helpful. A good addition to your libraryBy O. K. MaharajI got this for someone doing their MHA. According to her, the information is clear, concise and uses good examples. It is a good addition to one's library since it covers many concepts and theories well and its application to real life situations.0 of 0 people found the following review helpful. Just what I neededBy Caroline owensAs part of post graduate studies I am completing a unit in quality

management. This book will support me as a quality champion within the organisation where I am employed.

Now in its second edition, *Quality Management in Health Care: Principles and Methods* addresses the mounting pressure on the health care industry to control costs while providing the highest quality care and services. In doing so, it provides students with a solid foundation in the implementation of quality improvement activities and the tools necessary to evaluate and improve their efforts toward quality of care. With an emphasis on general theory and practical applications, the text delineates the techniques that form the basis of quality management in medicine, such as group processes, process orientation, statistical process control, and statistical techniques. A clear and concise writing style and effective use of examples, illustrations, and case studies elucidate the complex topics presented in the text.