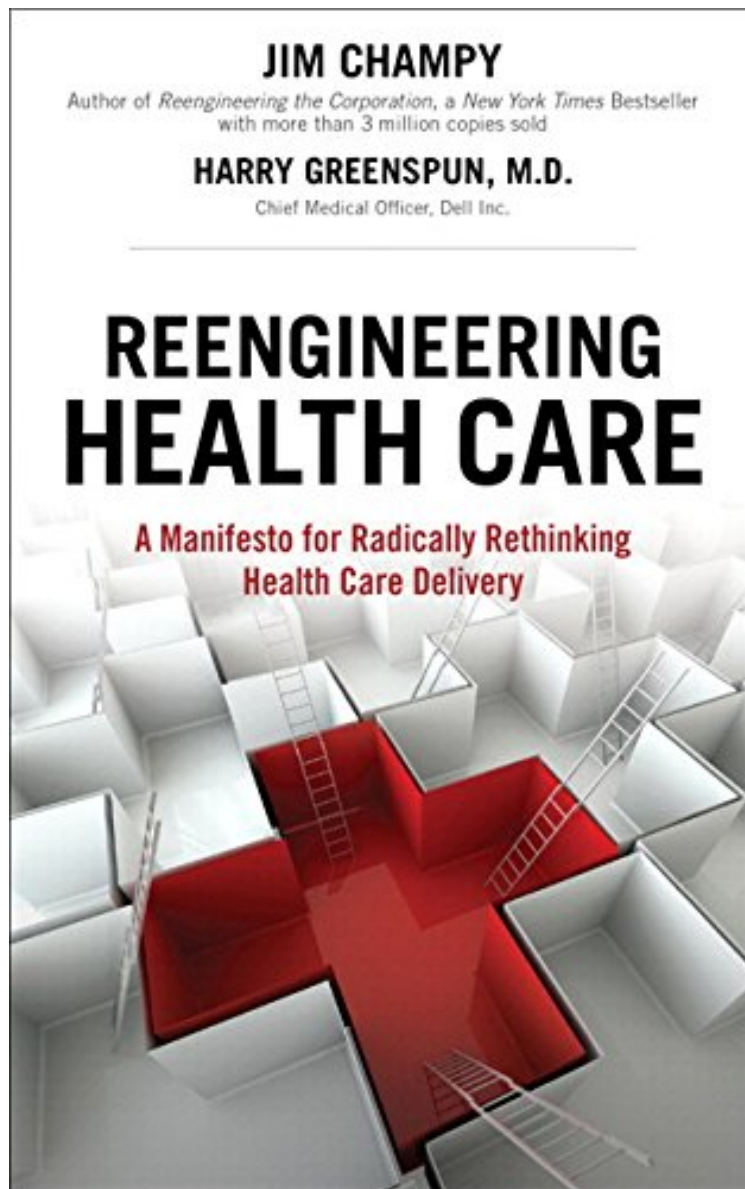


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Reengineering Health Care: A Manifesto for Radically Rethinking Health Care Delivery (paperback)

Jim Champy, Harry Greenspun
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#1349449 in Books Jim Champy Harry Greenspun 2010-06-13Original language:EnglishPDF # 1 8.40 x .70 x 5.50l, .0 #File Name: 0133904466240 pagesReengineering Health Care A Manifesto for Radically Rethinking Health Care Delivery Paperback | File size: 18.Mb

Jim Champy, Harry Greenspun : Reengineering Health Care: A Manifesto for Radically Rethinking Health Care Delivery (paperback) before purchasing it in order to gage whether or not it would be worth my time, and all

praised *Reengineering Health Care: A Manifesto for Radically Rethinking Health Care Delivery* (paperback):

0 of 0 people found the following review helpful. Curse the profiteering medical professionals who contributed to the publication. It was published in 2010 and given the time (likely 3 weeks) it took to write, I may be a tad too harsh. First my comedic response: If you have ever applied a band aid, then you have far too much healthcare knowledge for this desolate work of literature. If you are reading this review using the internet then you understand far more than this print can teach you about technology. Now my justifiable review: Disclaimer: This book may have not been for me, the intended audience may have been "people who know Jim Champy and felt obligated to read it". - The book starts off by explaining what "reengineering" is and what "Reengineering the Corporation" is all about. That's okay. - It goes into laying the foundation and principle belief of reengineering. That's okay as well. - Jim Champy takes credit that his 1993 publication and previous work is responsible for business today and everything else is just a sublet umbrella term. That's okay, but I'd personally beg to differ. - It has the nerve to indirectly state "healthcare reform" won't get the job done, but you're safe if you read on. Now the book finally starts into what you believe will be the good parts. Wrong, spoiler alert, there are no good parts. The book is full of fluff from the body structure to the style of writing. I feel as if I'm reading a freshman's college paper that has a word length requirement. Champy gives bios of those he uses as examples. Long bios that no one cares to hear, because those people mean nothing to setting the tone for discussing reengineering healthcare. "So what:", you say? Let Jim accredit his people. Wrong. The "examples" are just stories of people who did things in healthcare. That's the best way to put it. Nothing ground breaking or really worth hearing. Nothing is laid out as far as applying reengineering methodologies to healthcare. did a great job with shipping, I hope they do an even better job with refunding me time lost reading this work. Let me tell you a story in the way this book is written: I was stranded in the middle of a desert with a flat car tire. I drive a 2002 Toyota. [Insert history of Toyota] I didn't have a spare tire. [talk about spare tires and how useful they are]. My cell phone was dead. [talk about how innovative cell phones are]. There was not a car in sight for many miles. I sat for hours. I changed the tire and drove on. SOMETHING MISSING? Change the topics above to stuff about healthcare and you have the body of this literature. Don't waste your time or money. Big swing and miss. 0 of 0 people found the following review helpful. Useful Ideas on Process Improvement in Hospitals By Bradford L. Power I found a lot of useful ideas and interesting stories in *Reengineering Health Care*, and it was an entertaining read (at least for me, a process improvement wonk). I read it this week to help me prepare for a meeting I had with a hospital. Our conversation was mostly about how to engage physicians in changing the patient experience, something that is focused on a lot in this book. I particularly liked the various stories of Zeev Neuwirth, such as the way he used data about physicians as a fact-based way to defuse defensiveness, and his approach to choosing 20 high potential up-and-coming physicians for a leadership program. The process, people, technology framework worked well. There was a little too much on electronic health records for my taste. Traditional reengineering focuses on big change in core end-to-end processes, such as order fulfillment, and this book covers this territory and takes a wider view of organizational change that surrounds process reengineering to highlight the importance of engaging people. 0 of 0 people found the following review helpful. Good Book By Alexander J. Rawlins My basic review is that it is a good book. Not very detailed in how nor very rich in data, as it contains mostly stories of how new innovation is occurring in healthcare. The authors make a lot of assumptions, and being an IT person in the healthcare industry I can notice where some of those assumptions were made. It seemed to me the authors assume you are familiar with how healthcare works, though that is their target audience. They make good points that it is the work of people that is needed to make the changes, not just fancy new tech or slick sounding government programs. While new technology is essential, and improved regulation (not necessarily more) will benefit the healthcare industry, much of what needs to change is the culture and delivery of healthcare. We have more knowledge than we ever have, but getting it to people and using it to improve health is difficult.

In their legendary book, *Reengineering the Corporation*, Jim Champy and Michael Hammer introduced businesspeople to the enormous power of a revolutionary methodology called reengineering. Using reengineering, businesses around the world have systematically retooled their processes--achieving dramatic cost savings, greater customer satisfaction, and more value. Now, Jim Champy and Dr. Harry Greenspun show how to apply the proven reengineering methodology in health care: throughout physician practices, hospitals, and even entire health systems. You'll meet innovative and visionary leaders who've been successfully reengineering organizations across the entire delivery spectrum and learn powerful lessons for improving quality, reducing costs, and expanding access. This book doesn't just demonstrate the immense potential of health care reengineering to revolutionize health care delivery: it offers a clear roadmap for realizing that potential in your own organization. Deliver Better Care to More People, at Lower Cost How reengineering can lead to more efficient, safer delivery--and sharply reduced costs

From the Back Cover "Reengineering Health Care gets to the core of transforming our current system by advocating the widespread use of IT, eliminating inefficient practices, and keeping the system focused on a healthy

individual and not on a broken process.”--Newt Gingrich, Founder of the Center for Health Transformation, and former Speaker of the U.S. House of Representatives

“This book is a prescription for streamlining health care. Using the techniques that have successfully transformed business into customer-focused and efficient organizations, the authors provide a step-by-step approach to improving health care processes, guiding health care into the next generation of Lean delivery systems.”--Dr. John Halamka, Chief Information Officer, Beth Israel Deaconess Medical Center

“In health care, we tend to inundate our people with information, rather than enabling them to have insights. This concise guide will resonate with both senior and front-line managers who know they're engaged in unproductive work. They will see that reengineering is not overly difficult and can enable them to improve patient care and efficiency.”--Trevor Fetter, President and CEO, Tenet Health Corporation, and Trustee, Federation of American Hospitals

“It isn't reform that will fix our ailing health care system, its reengineering. Champy and Greenspun highlight organizations that have transformed, and reinvented, themselves by reengineering care delivery--they've lowered costs, improved care quality and patient safety, and increased the satisfaction of those giving and receiving care. Every clinician, hospital executive, and politician should read this book.”--Bill Crouse, M.D., Senior Director, Worldwide Health, Microsoft Corporation

“Implement health care technology, and you have better health care tools; reengineer with a focus on technology, process, and people, and you have a better health care system. This straightforward guide shows how to transform health care to maximize quality, safety, convenience, and impact the cost of delivery. No one can read this book and not feel a profound call to action.”--H. Stephen Lieber, CAE, President CEO, HIMSS

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Deliver Better Care to More People, at Lower Cost How reengineering can lead to more efficient, safer delivery--and sharply reduced costs How to focus on prevention and wellness, as well as chronic disease and hospital care How to earn the trust, contributions, and passion of skeptical physicians and health care professionals How to harness technology to create more seamless, accessible, valued, and sustainable health care systems--and avoid technology's pitfalls How Zeev Neuwirth transformed the Lenox Hill Hospital ER and the 700-doctor Harvard Vanguard Medical Associates practice How Tom Knight is revolutionizing patient safety at Methodist Hospital System, one of America's largest private, nonprofit medical complexes How to start today in your own organization!

About the Author Jim Champy is one of the leading thinkers in business. His first book, *Reengineering the Corporation: A Manifesto for Business Revolution*, a New York Times Bestseller with more than 3 million copies sold, helped transform the corporate world. His global bestsellers also include *X-Engineering the Corporation: Reinventing Your Business in the Digital Age*; *Reengineering Management*; and *The Arc of Ambition*. Champy's most recent books, *OUTSMART!* and *INSPIRE!*, examine the future of business in the digital age. Champy is an advisor to multiple health care organizations on issues of strategy and operations. He continues to work in the corporate world and serves on the boards of several public and private institutions.

Harry Greenspun, M.D., is the Chief Medical Officer of Dell Inc. In 2010, *Modern Healthcare* magazine named him one of the “50 Most Powerful Physician Executives in Healthcare.” Prior to working for Dell, he served as Chief Medical Officer for Northrop Grumman Corporation, focusing on public health, life sciences, and military and veteran health issues. A recognized expert in health policy, Dr. Greenspun has advised the Obama administration and Congress on health care reform. He serves on the World Economic Forum's Global Health Advisory Board, and the boards of numerous universities, health care organizations, and publications.